

### Agenda



- Data Overload
  - 50 Slides of current data
    - eCommerce
    - Southeast Asia
    - These slides are online at <u>www.ardentcapital.com</u>
  - Panel
    - aCommerce, Moxy, Redmart, Clozette
    - Series of eCommerce questions
  - Open discussion and questions from audience





@ardentcapital TH | ID | PH | MY | VN | LK | SG | HK

### Ardent = eCommerce



- Why is that?
  - Our three main portfolio companies
  - Our investors









2012

Investments in 7 countries

TH, ID, PH, HK, MY, SG, and Sri Lanka

Team SEA Exits over

\$110M

**Team Global Exits** 

\$3B+

**CASH ON CASH** 

5.4x

For investors to date

**PORTFOLIO** 

19

Investments to date (4 core commerce group and 15 venture investments)





# aCommerce - The Leading End-to-End Ecommerce Solutions provider in S.E. Asia

**FOUNDED IN** 

2013

Now operate in 3 countries

**ENJOY** 

522%

yearly growth on net revenue

**ACTIVE CLIENTS** 

139

66 Brands
59 Retailers
12 Marketplaces
2 Resellers

**STAFF** 

>600

at July 2015, Including c. 80 tech staff

**OPERATES IN THE KEY MARKETS OF:** 



**Thailand** 



Indonesia



Philippines







Keranjang 0



Beauty

Fashion Accessories

Mom & Baby

Living

Gadgets

Muslim Style

Collections

Magazine

# **#1 Online Women Shopping Destination**

Founded in

2013

With over 80 staff in Thailand and Indonesia

Staff

>80

In Thailand and Indonesia

With Over

550K

Visitors/ Month

Growth

206%

Year-on-Year from 2013-2014 figures

Put Your Colors On Your Beautiful Smile

BELANJA SEKARANG









RANDOM COLOR FOR YOUR ANDROID ORIGINAL PRICE 30.000

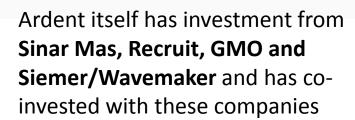
**RP. 1,000 ONLY!** 

\*PEMBELIAN 1 CHARGER / ORANG



### **Our Investors**









\*Cast Ventures













**INDONESI** 





**AUSTRALIA** 



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### **About Me**



- **Dr Adrian Vanzyl** 
  - Based in Bangkok, previously in San Francisco & Australia
- **Ardent Capital**, Bangkok CEO and Co-Founder
- Blumberg Capital, San Francisco multiple roles over 12 years (CTO & CEO of two portfolio companies, LP, Advisor)
  - Current fund \$150M. Investments include Hootsuite, DoubleVerify, **Nutanix**
- **SLI-Systems**, San Francisco *Co-Founder, Board Member* 
  - NZX listed. Leading search solution for global eCommerce companies
- **LinkExchange**, San Francisco VP Business Development
  - Sold to Microsoft for \$260M. Then Group Manager in Small Biz portal, launched in 22 markets.
- **LookSmart**, San Francisco CTO
  - IPO NASDAQ. Peak market cap of US\$3B
- Sausage Software, Melbourne AU CTO and Board Member
  - First internet IPO in AU. Peak market cap AU\$1.7B
- MD degree (MB BS Hons I), Monash University, Australia.





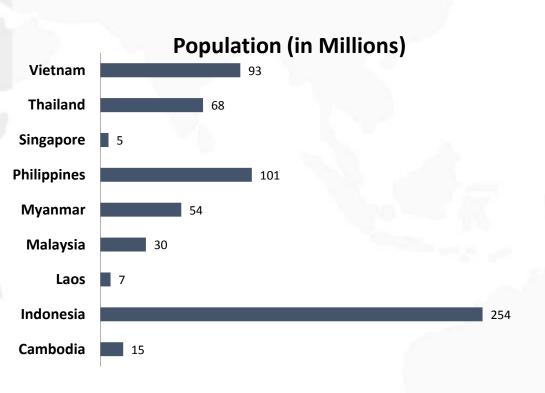




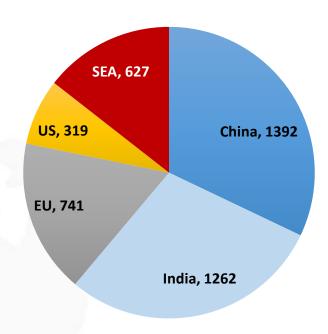
### **SEA Population is Massive**



### SEA is bigger (2x) than the US and bigger than the EU



#### **Population (in Millions)**



Source: World Population Review (2014)







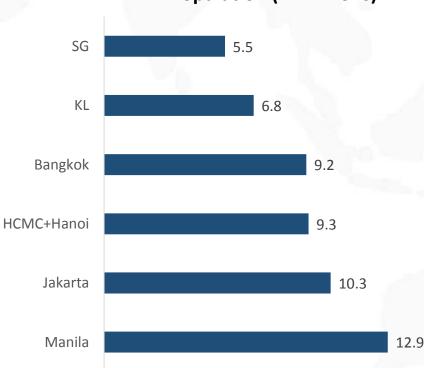


### 54 Million are in Major Cities



### 5.4x Seoul, 67x San Francisco, 40% more than California

#### **Population (in Millions)**





Source: CIA World Factbook



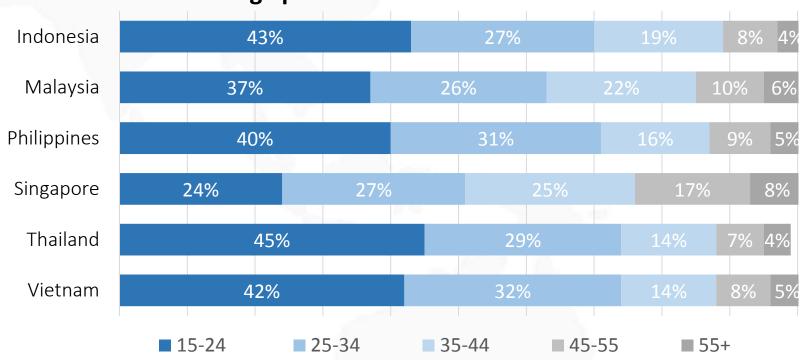




### **Young:** More Than 67% Are Under 35 Yrs...







Source: UBS report "ASEAN E-commerce" / Global Demographics 2014

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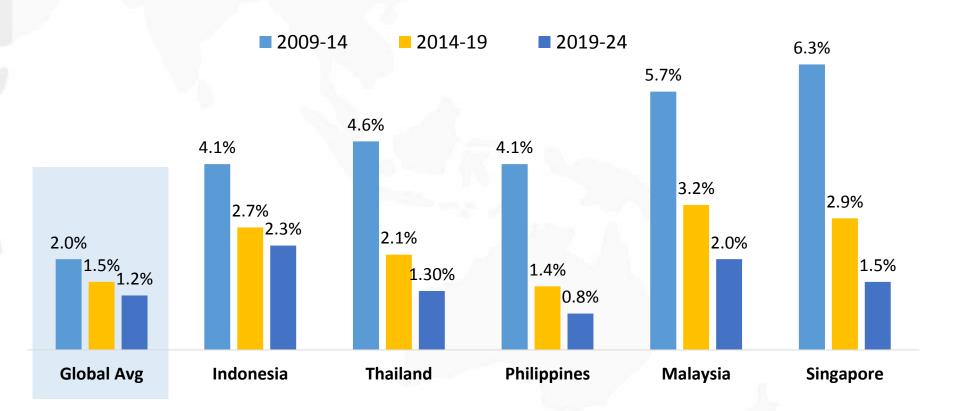




### ...And Becoming Richer!



Income per capita is growing fast enough to drive rising affluence, much faster than global average



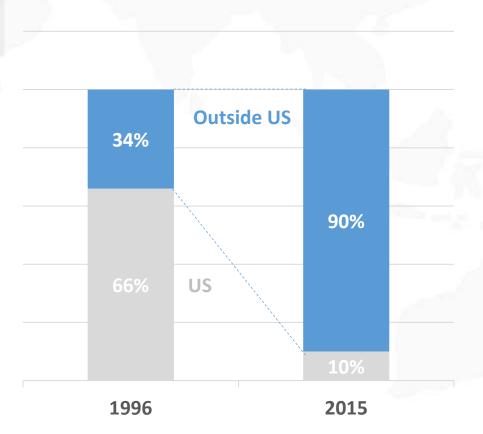
Source: UBS report "ASEAN E-commerce" at 13 June 2014 / Global Demographics / Macquarie Research 2014



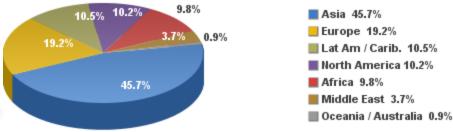
### Structural Shift of Internet Usage in Asia



- Internet usage epicenter outside the US
- US and Europe is no longer the epicenter of internet usage



#### Internet Users in the World Distribution by World Regions - 2014 Q2



Source: Internet World Stats - www.internetworldstats.com/stats.htm Basis: 3,035,749,340 Internet users on June 30, 2014 Copyright @ 2014, Miniwatts Marketing Group

Source: Internet World Stats





### **Comparing SEA Online Landscape**



SFA **ONLINE SNAPSHOT** 

**GLOBAL ONLINE SNAPSHOT** 

**IMPLICATION FOR SEA** 



630 million **Total Population** 

> 45:55 **Urban: Rural**

53:47 Urban: Rural

**Effective reach** to upcountry population



220 million **Internet Users** 

36% Internet Penetration

42% Internet Penetration

**Relatively low** internet penetration but going up fast

211 million **Active Social Network Users** 

34% Social Network Penetration

29% Social Network Penetration

**Crazy about** social media



119% Mobile Penetration

98% Mobile subscriptions Penetration

**Everyone has at** least 1 cell phone

Source: Global Digital Statistics Jan 2015



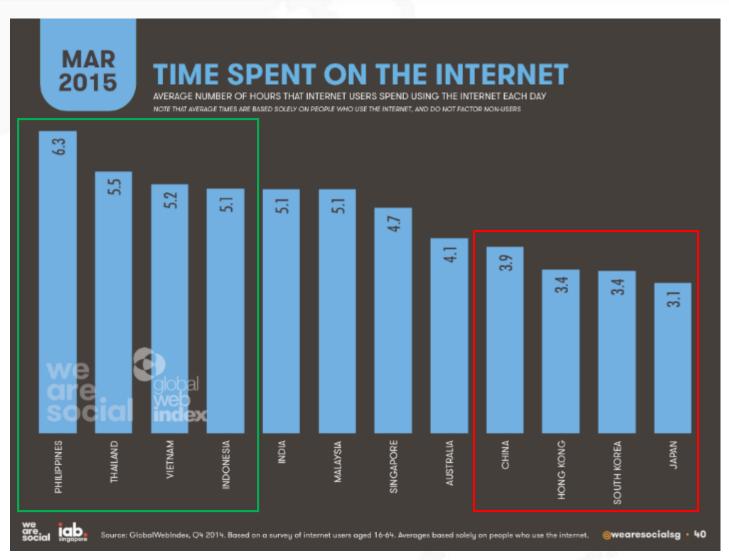






### SEA Spend >5 Hrs While East Asia Only <4 Hrs





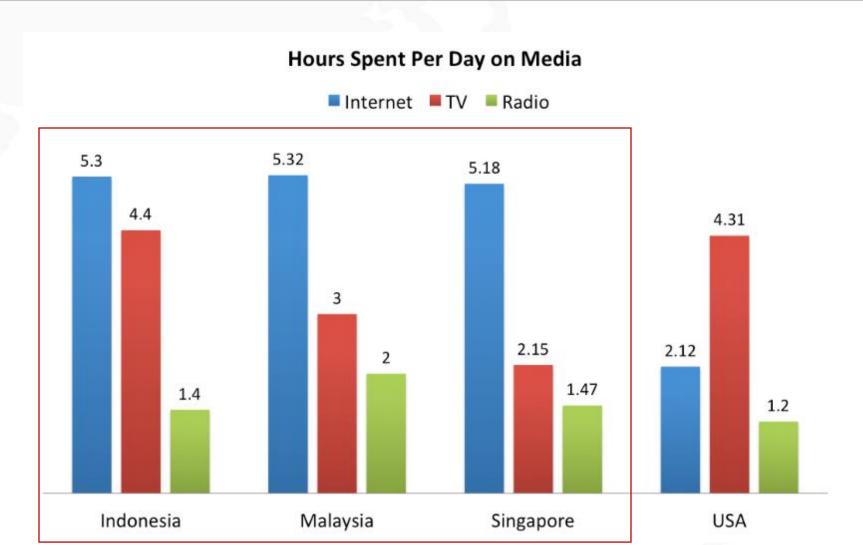
Source: Global Web Index Survey, We Are Social Mar 2015





### **Internet Has Surpassed TV in Most SEA**

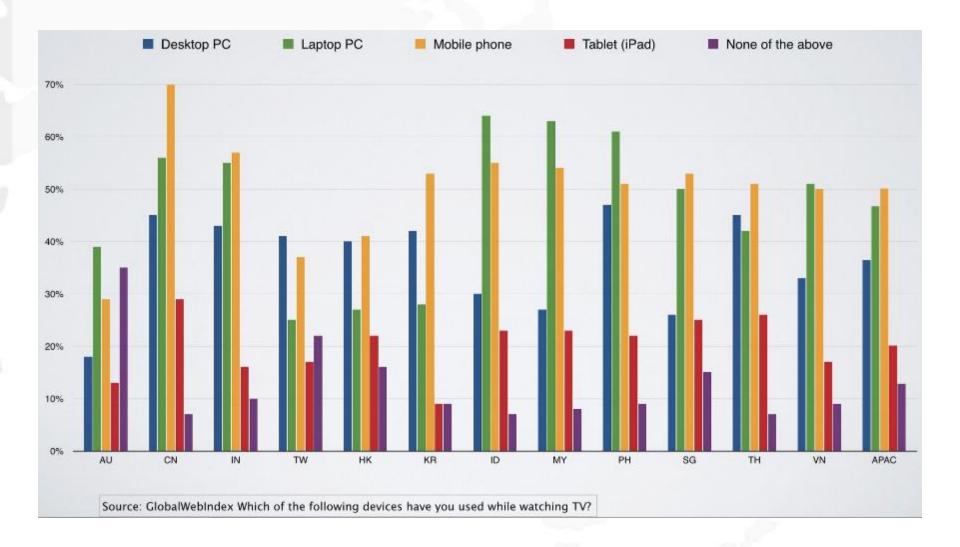




Source: Nielsen; eMarketer 2014







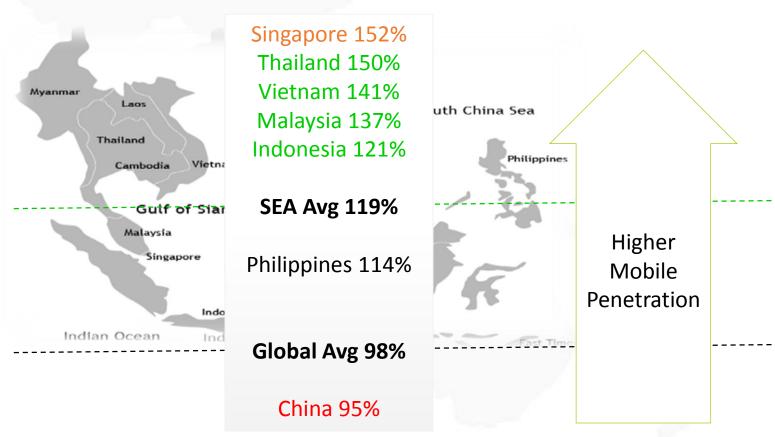


### **SEA Has Highest Mobile Penetration Rate**



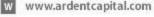
All major SEA countries are now all above the global average in mobile penetration

### **Country | Penetration**



Source: Global web index, We Are Social Report Mar 2015

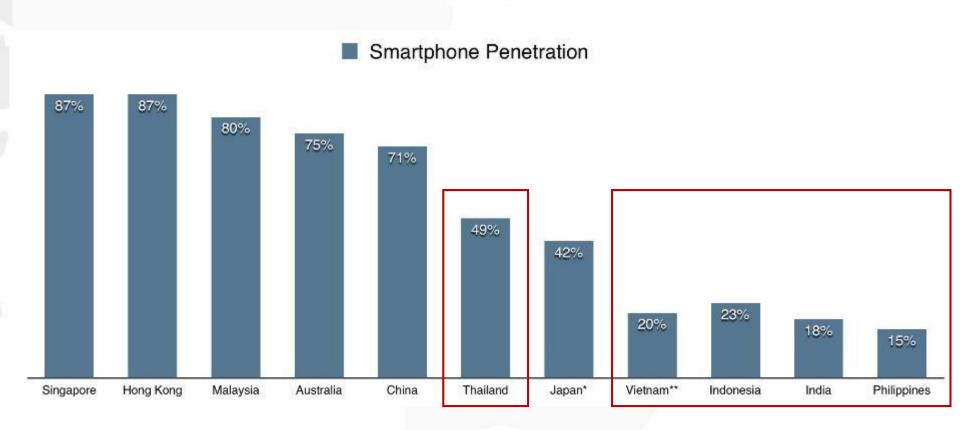






### Still Room for Smartphone Growth in SEA





Source: Nielsen 2014 Asian Mobile consumer report, http://www.chandlernguyen.com/blog/2014/04/12/is-mobile-first-the-right-strategy-for-apac/



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### More Affordable Smartphones for Everyone



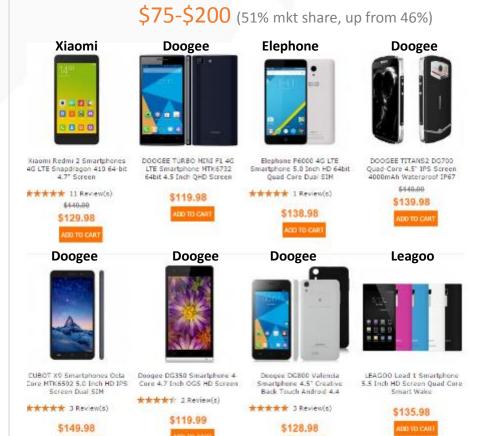
### **Then**

#### Now

>\$500

**iPhone** 





>\$200

Samsung **iPhone** Samsung 32GB - \$300 32GB - \$200 16GB - \$200 64GB - \$300 64GB - \$400 64GB - \$300 128GB - \$400 128GB - \$500 128GB - \$400

**ASEAN** already bigger than USA for smartphones

EU: 170m

USA: 200m

ASFAN: 220m

(and growing faster)

Other brands: Oppo, OnePlus, Qmobile, Coolpad, Karbonn, Smartfren, Xolo, i-Mobile, Micromax, Himax, Mito, MyPhone, CherryMobile

Source: http://techtrader.co.za/pavblog/blog&id=18, http://www.nextbuying.com/mobile-smart-phone-under-150/?mode=grid









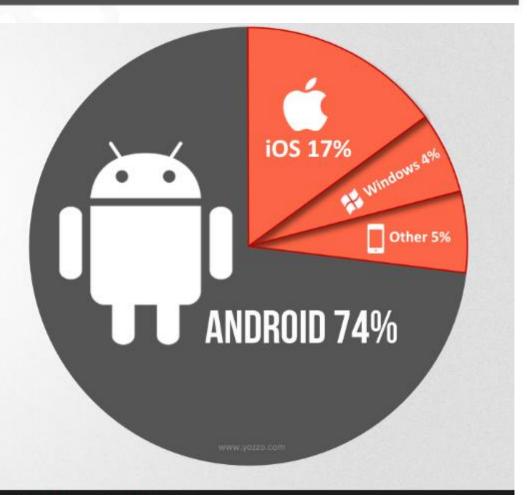
### **Mobile Operating System Market Share**



### ANDROID REMAINS THE DOMINANT SMART DEVICE OPERATING SYSTEM IN THE THAI MARKET.

During the last four years, Android has increased its lead in the smartphone market from 32% in 2011 to 74% Q1 2015

Similar trend we see in Indonesia: 80% Android



Presentation by Yozzo Co., Ltd. • www.yozzo.com • June 201:







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## Social Media Drives Internet Penetration in SEA 💓



	Active Internet Users to Total Population	Active Social Media Users to Total Population	
Singapore	81%	91%	
Malaysia	66%	56%	
Thailand	54%	52%	
Vietnam	45%	33%	
Philippines	44%	42%	
Indonesia	28%	29%	
<b>SEA Average</b>	36%	34%	
Global	42%	29%	

Source: We Are Social Mar 2015 Report, Active internet users figure includes access via fixed and mobile connections, Active social media users represents active user accounts on the most active social platform in the country, not unique users







### **LINE - Some Interesting Stats**



- **600M+ users** worldwide and growing
  - From nothing in 2011
- 3 of top 10 countries are in SEA
  - 33M users in Thailand (Feb 2015)
  - **30M** in Indonesia (Sep 2014)
  - **10M** in Malaysia (Sep 2014)
- 7% of APAC adult internet users use LINE monthly
  - Vs. 5% for global
- **1.8bn** stickers sent per day
  - 250k per month minimum charged on each sponsor stickers account

Number of LINE stickers purchased 12.4M sets (Aug 2014)



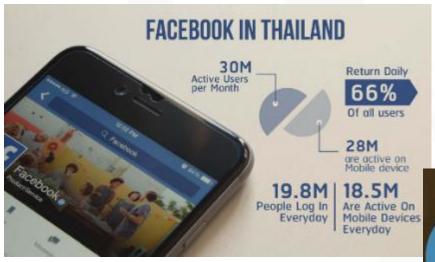




### Facebook – Some Stats from Thailand



- **Thailand has the 3<sup>rd</sup> largest** Facebook population in the world with 35 million users
- Bangkok has more Facebook users than any other city in the world with 20 million
- 93% of Thai Internet users access Facebook every week, compared to 47% globally
- **19 million**, access Facebook through their mobile device.





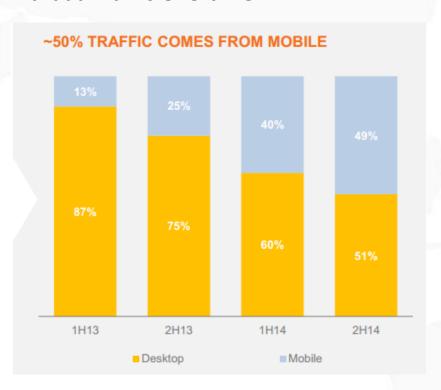
Source: Yozzo.com June 2015 report, Syndacast 2014



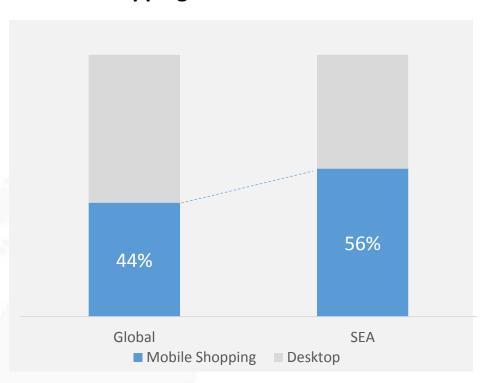




#### **Lazada Traffic Overtime**



### **Online Shopping Source**



Soure: Rocket Investor Presentation May 2015,





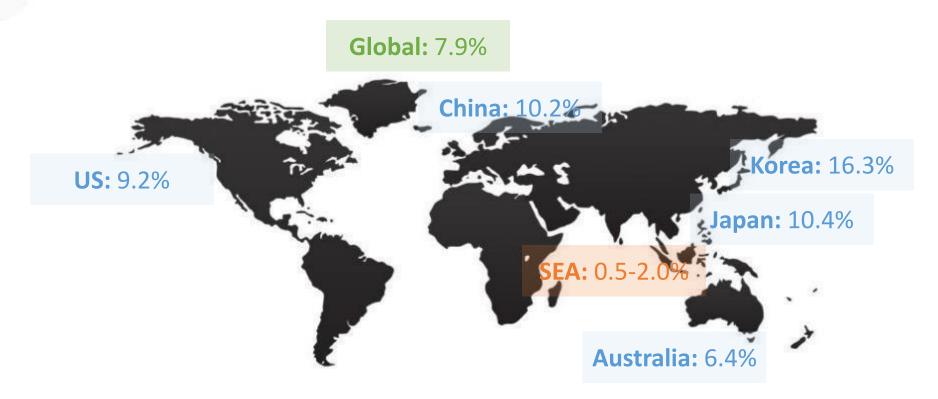


### **SEA Has Very Low eCommerce Penetration**



E-commerce shopping makes up just 1-2% of total retail sales in SEA. This compares with 16% in Korea, 9% in the U.S. and 8% global average

E-Commerce as % of Total Retail Sales (2014)



Source: Euromonitor, BofA Merrill Lynch's eCommerce Report as of May 2015

© 2012-2015 Ardent.







### ...Relative to Population and GDP



### Global share of B2C online retail sales

(%)	Share of world population	Share of global GDP	Share of B2C online retail sales
Indian subcontinent	23	3	0.8
China	19	14	19.7
Africa	15	3	0.2
Asean	8	3	0.5
Central and South America	8	8	3.0
North America	6	26	30.2
Western Europe	6	24	26.8
Eastern Europe + Russia	5	5	3.4
Others	5	5	0.8
North Asia	3	8	12.8
Australia / NZ	1	2	1.8
World total	100	100	100

Source: CLSA report Sept 2015

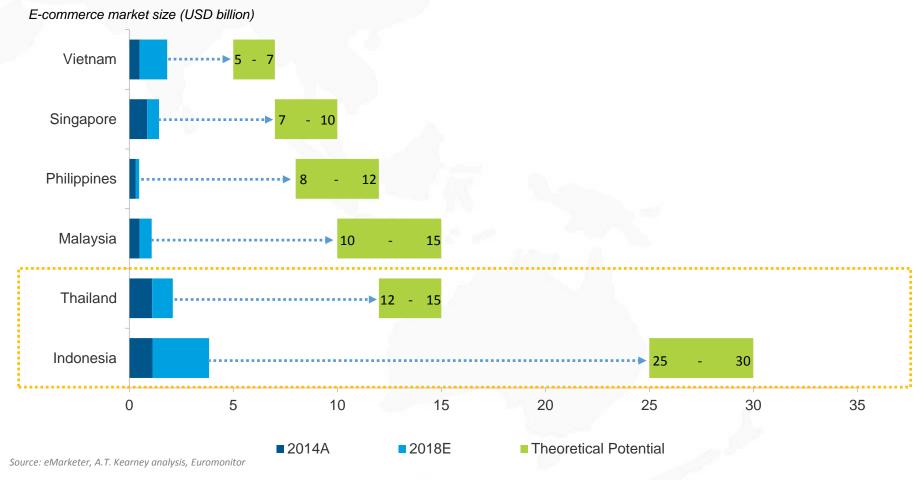




### **ASEAN's Market Potential is Massive**



A.T. Kearney forecasts a theoretical e-commerce market size of USD67 – 89 billion for ASEAN in the future, with Thailand and Indonesia, having biggest growth potential





### **ASEAN** is at Inflection Point for E-Commerce

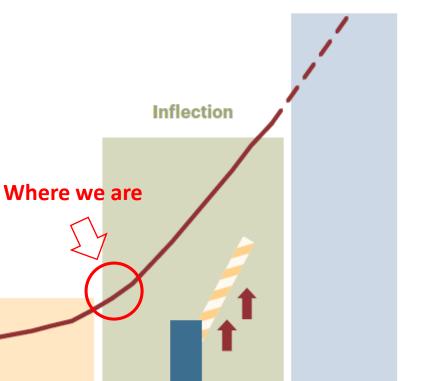


#### Bottleneck converting offline to online

- Internet penetration
- Basic regulations
- Warehouse readiness
- Last mile delivery
- **Payment**
- **Talent**
- Tax and customs
- Online security

**Early beginnings** 





Source: A.T. Kearney Analysis











# In Only 5 Years..



	<u>2010</u>	<u>2015</u>
Internet Population	150M	225M
Internet Penetration	25%	36%
Social Platform	FB, Hi5, BBM	FB, LINE, Instagram, Twitter, Path
Mobile Choice	Nokia, Blackberry	Android, iPhone, BB
eCommerce Revenue	1Bn	7Bn
Payment Method	Bank transfer	Transfer, COD, Credit card, e-Wallet, e-banking
eCommerce Model	B2C retail, C2C Forum	B2C retail, B2C Marketplace, C2C Classified, B2B
Mobile Commerce	0%	30%

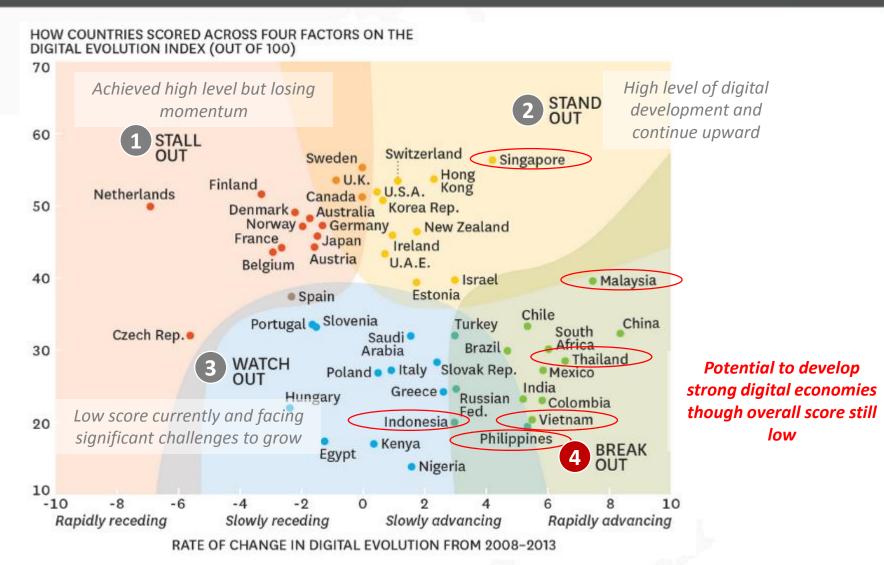
Source: We Are Social, Euromonitor, East Ventures, 2015

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### Digital Development in Global Perspective





Source: Digital Evolution Index, The Fletcher School at Tufts University, https://hbr.org/2015/02/where-the-digital-economy-is-moving-the-fastest



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### **Major Activities of Listed Players in SEA**



in SG



• Sep 2013: Elaunched SEA site, 1953



- Aug 2014: Alibaba.com invest S\$312M to purchase 10% equity in secure eCommerce logistics network in SEA
- Oct 2014: Singapore announced the S\$182M construction of eCommerce Logistics Hub in Singapore. Expected to complete by Jan 2016
- Feb 2015: to launch with targeted investment of \$500











### Thailand - Listed Players are Paving the Way



#### 2012 and before

- true had WHOVEPING!
- CPAIL had ShopAt7.com
- итоисн hosted AIS Startup
- Feb 2013: dtac hosted dtac accelerate
- May 2013: true launched True MART
- May 2013: true hosted
- Jan 2014: launched Cdiscount.com in ASEAN
- Mar 2015: ( launched Central Electronic launched Central
- Aug 2015: true launched corporate VC fund













### **Challenges for Offline Retailers**



- Sales cannibalization of offline operations
- **Discounted prices** and margin pressure
- Offline store-opening opportunity overstated
- Channel integration will be a major challenge
- Profit focus can be a disadvantage
  - Benchmark from ASEAN listed offline retailers<sup>(1)</sup>
    - EBITDA margin 13%
    - **ROF 19%**
    - ROIC 20%
- New online ventures will initially be loss-making
  - Lazada
    - EBITDA margin % of net revenue: -95%

Source: CLSA report Sept 2015, Rocket 2014 Results

1) 2014 performance of listed offline retailers under CLSA coverage







### **Governments' Initiative to Support**



Singapore Government

Companies venturing abroad can defray up to 70% of the cost of implementing an online business strategy.

Indonesia Government

The government plans to issue "e-commerce roadmap" by 3Q15 to provide clear guidelines regarding logistics services, payment gateways and tax -among others - for the e-commerce industry.

The Minister of Communications and Information Technology initiates an idea to raise about Rp12tn (US\$1bn) to help develop Indonesia digital startups.

Thailand Government

The Ministry of Commerce has called for ecommerce traders to register with the department under the Business Act so they will get a legal business licence and protection under the law.

Source: BofA Merrill Lynch Global Research, Channel News Asia, Jakarta Post, Bangkok Post, Company disclosures

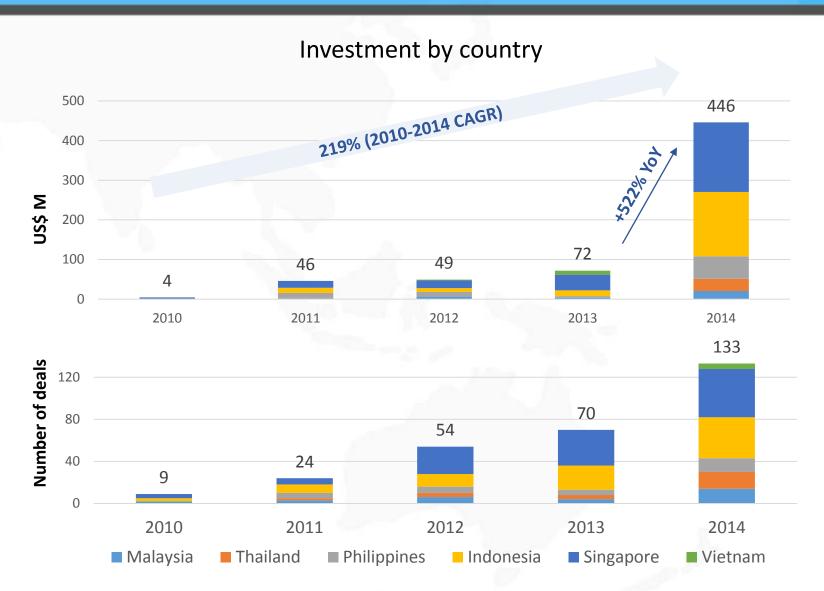






### **SEA Tech Funding Has Reached Inflection Point**







### **Closer Look into the Unicorns**



Company	Valuation	Country	Sector
Xiaomi	46.0	China	Hardware
Flipkart	15.0	India	eCommerce/Marketplace
DJI Innovations	10.0	China	Hardware
Lufax	10.0	China	Fintech
Kuaidi Dache*	8.8	China	On-Demand
Meituan	7.0	China	eCommerce/Marketplace
Dianping	4.1	China	eCommerce/Marketplace
VANCL	3.0	China	eCommerce/Marketplace
Snapdeal	2.5	India	eCommerce/Marketplace
Olacabs	2.4	India	Transportation
Trendy Group International	2.0	China	Clothing & Accessories
Coupang	2.0	South Korea	eCommerce/Marketplace
One97 Communications	2.0	India	Fintech
Mu Sigma	1.5	India	Big Data
Koudai Gouwu	1.4	China	eCommerce/Marketplace
Lazada	1.3	Singapore	eCommerce/Marketplace
Quikr	1.0	India	eCommerce/Marketplace
Zomato Media	1.0	India	Social
InMobi	1.0	Singapore	Adtech
Mogujie	1.0	China	Social
Fanli	1.0	China	eCommerce/Marketplace
iwjw.com	1.0	China	eCommerce/Marketplace
Panshi	1.0	China	Adtech
BeiBei	1.0	China	eCommerce/Marketplace
GrabTaxi	1.0	Singapore	Transportation
Yello Mobile	1.0	South Korea	Mobile Software & Services

• Out of 130 unicorns earlier this year, 30 are from Asia, of which 13 are in eCommerce

Source: CB Insights

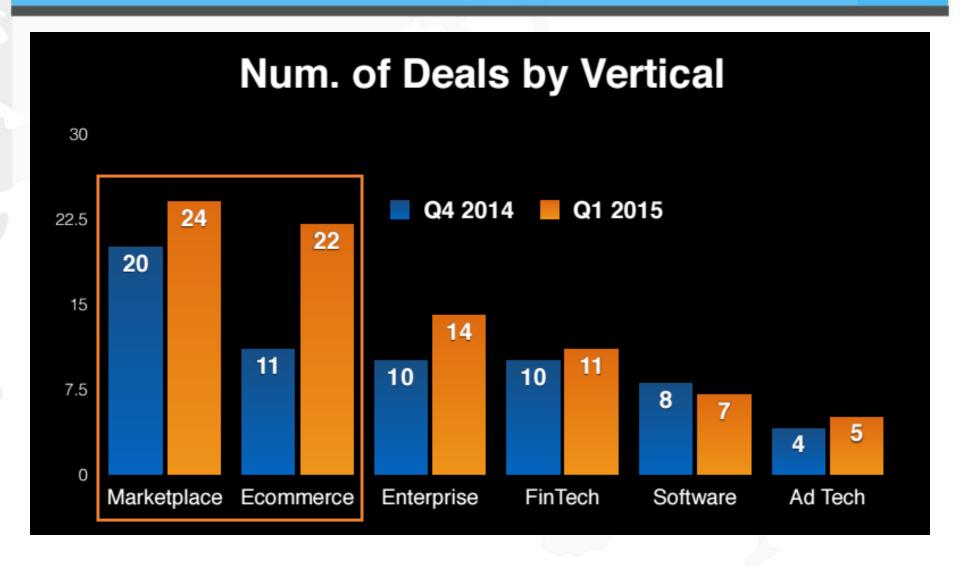






### Most Funds Flow in SEA to eCommerce and Mktplace





Source: Techlist



### **SEA's Recent Sizeable eCommerce Deals**



Company	When?	Deal	<b>Round Size</b>
rec'mart"	Aug 2015 July 2014	Bridge Series B Garena and Eduardo Saverin	USD26.7mm USD23.0mm
Luxola	July 2015	Acquired by	Undisclosed (8 digits)
acommerce  Powering eCommerce	May 2015 June 2014	Rights Issue Raised Series A	USD5.0mm USD10.7mm
livingsocial (SEA business)	April 2014	Acquired by	USD18.5mm



# **SEA Companies Recently Raised Over \$100M**



Company	When?	Deal	<b>Round Size</b>
GRABTAXI	Aug 2015 Dec 2014	Chinese investors  Soft Bank	USD 350 mm USD250 mm
Laizada	December 2014	Led by Temasek Holdings	USD249 mm
tokopedia	October 2014	Raised from Softbank and Sequoia Capital	USD100 mm



### **SEA Has Seen Several Notable Exits**



Company	When?	Exit	Values
HOTDEAL	Aug 2015	Acquired 30% by trans cosmos	Undisclosed
Luxola	July 2015	Acquired by	8 figures
<u>xurpas</u>	Dec 2014	IPO at THE PHILIPPINE STOCK EXCHANGE INC.	\$365M (Market Cap as of Jun '15)
JebStreet.com	Feb 2014	Acquired by seek	\$524M
viki	Sep 2013	Acquired by  Rakuten	\$200M
[a·mo·bee]	Mar 2012	Acquired by SingTel	\$321M



## Next?



	<u>2015</u>	<u>2020</u>	
Internet Population	225M	360	
Internet Penetration	36%	62%	
Social Platform	FB, LINE, Instagram, Twitter, Path	?	
Mobile Choice	Android, iPhone, BB	+Xiaomis and alike?	
eCommerce Revenue	7Bn	70Bn	
Payment Method	Transfer, COD, Credit card, e-Wallet, e-banking	+Fin tech, on-demand,	
eCommerce Model	B2C, C2C, B2B	social discovery?	
Mobile Commerce	30%	>50%	



### **Summary**



- **BIG**: bigger than US (2x), bigger than EU
- Young and rich: much younger population than US and EU and becoming richer
- Internet focused: more time spent on the internet than other media
- Mobile: well over 100% penetration in most markets
- Social: everyone is on social media (Facebook, LINE)
- Growing fast: eCommerce CAGR 2011-2014 is 25.1%
- Inflection point: both eCommerce and funding in the region is growing ever faster than before
- Less competition: not (yet) dominated by global players
- Capital available: funding available from seed to growth





## **Thank You**

Adrian Vanzyl

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Visit us at <u>www.ardentcapital.com</u>





### What Next?



Our view: themes shaping SEA eCommerce in the next 5 years

- M&A consolidations in B2C
- Digital agencies will adapt or go extinct 2.
- 3. The marketplace space will get overcrowded
- Cross-border eCommerce will accelerate with AEC
- Demographic evolution: foreign entrepreneurs will flood the market 5.
- The Uber-ization of logistics and everything else 6.
- Mobile commerce still crippled by poor UX 7.
- B2B eCommerce will be the new black 8.
- COD will remain necessary to win SEA 9.



### **Asian Messaging Apps Monetization**



Asian messaging leaders may move into becoming Central Communication Hub with commerce, transportation, payment services

While Facebook messenger and Whatsapp do not

### Messaging Platforms – Asia In-Country Leaders = Developing Evolving Playbooks...

	TALK	WeChat	LINE
Name	KakaoTalk	WeChat	LINE
Launch	March 2010	January 2011	June 2011
Primary Country	Korea	China	Japan
Messaging	<b>√</b>	✓	<b>✓</b>
Group Messaging	✓	✓	<b>✓</b>
Voice Calls	Free VoIP calls (2012)	WeChat Phonebook (2014)	✓
Video Calls / Chat	×	✓	Video call update (2013)
Payments	KakaoPay (2014)	(2013)	Line Pay (2014)
Stickers	(2012)	Sticker shop (2013)	(2011)
Games	Game Center (2012)	(2014)	(2011)
Commerce	Kakao Page (2013)	Delivery support w / Yixun (2013)	Line Mall (2013)
Media	Kakao Topic (2014)	1	1
QR Codes	✓	QR code identity (2012)	✓
Food Delivery	*	Partnership with Foodpanda (2014)	Launched beta in Thailand (2015)
Taxi Services	Kakao Taxi (2015)	Taxi services w/ Didi Dache (2014)	Launched taxi service in Tokyo (2015)
User Stories / Moments	Kakao Story (2012)	WeChat Moments	Line Home (2012)
Developer Platform	KakaoDevelopers	WeChat API	Line Partner (2012)

Source: KPCB's Mary Meeker's 20th Annual Internet Trend Report







### **2015 Largest Deal Goes into Mobile Commerce**



# Korea's Coupang raises \$1B from SoftBank in world's largest round so far in 2015



- Coupang founded in 2010
- Become Korea's largest online retailer
- Mobile commerce accounts for 75 percent of revenues
- Focuses on speed of delivery using a combination of logistics technology it has built coupled with an army of so-called "Coupang Men" who both deliver goods and act as customer service reps

Source: http://venturebeat.com/2015/06/03/koreas-coupang-raises-1b-from-softbank-for-5b-valuation/







### **Social and Mobile Commerce in SEA**





#### Kleora - Female Online Shop

Kleora - July 10, 2015 Genre: Shopping Size: 16M Installs 1.000 to 5.000



App info

Download

Google play



#### Tokopoket

TOROPOKET - July 20, 2015 Genre: Shopping Size: 6.3m Installs: 100-500

Free

App info

Download



#### Shopee: Sell Buy in Mobile

Shopee - July 15, 2015 Genre: Shapping Size: 15M

Free

Installs 10.000 to 50.000

App info

Download

App Store



#### Carousell: Snap-Sell, Chat-Buy

Camusell - July 15, 2015 Genre: Shopping Size: 6.5m Installs: 1,000,000 - 5,000,000

Free





























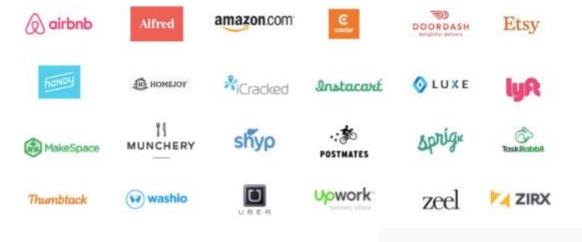
### Trends Happening in the US

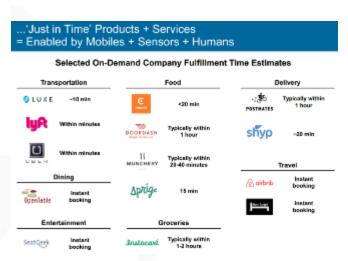


Sharing economy: marketplace + on-demand fulfilment for everything?

2nd Generation Online Platforms / Marketplaces for Services Rising = Optimizing for Mobile Internet Devices + On-Demand Local Delivery

Many Mobile-Enabled Urban Millennials Believe = Should Get What They Want (Products / Services / Work) When They Want It





Source: KPCB's Mary Meeker's 20th Annual Internet Trend Report







### Rising of On-Demand in SEA



#### Indonesian motorcycle taxi startup Go-Jek is hiring 16,000 new drivers at a sports stadium





Go-Jek, an Indonesian on-demand motorcycle service, is in the process of creating 16,000 new jobs in four days.

The startup booked a section of Jakarta's Gelora Bung Karno sports stadium for a mass recruitment event, held from August 11 to 14, as part of a larger job fair. However, interest for Go-Jek's sign up booths overshadowed others, local media reported.



### GrabTaxi raises \$350m in fresh funding

20 Aug 2015 at 00:14 0 1,713 viewed 0 comments WRITER: AFP

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SINGAPORE - Southeast Asian taxi-booking app GrabTaxi Holdings Pte Ltd said Wednesday it had raised more than \$350 million in the firm's biggest ever fundraising to boost its business in the rapidly growing market.





GrabTaxi, which was launched in 2012, said it has a presence in 26 cities across six countries in Southeast

Singapore headquartered GrabTaxi, which competes with the likes of Uber, said in a statement the funds came from investors that included China's sovereign wealth fund China Investment Corporation and Coatue Management, a US firm that invests in technology companies worldwide.

Didi Kuaidi, China's biggest taxi app firm, is also among the big-name sources of the fresh funding.

#### Singapore Online Grocer RedMart Raises \$26.7M Ahead Of Southeast Asia Expansion



CrunchBase



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### Trends Happening in the US



Public Internet Company Market Capitalizations – 1995 → 2015... Top 15 Companies by Market Capitalization = 1995 @ \$17 Billion → 2015 @ \$2.4 Trillion

#### Global Public Internet Companies, Ranked by Market Capitalization

#### As of December, 1995

	Company	Home Country	Market Cap. (\$MM)
1	Netscape	USA	\$5,415
2	Apple	USA	3,918
3	Axel Springer	Germany	2,317
4	RentPath	USA	1,555
5	Web.com	USA	982
6	PSINet	USA	742
7	Netcom On-Line	USA	399
8	IAC / Interactive	USA	326
9	Copart	USA	325
10	Wavo Corporation	USA	203
11	iStar Internet	Canada	174
12	Firefox Communications	USA	158
13	Storage Computer Corp.	USA	95
14	Live Microsystems	USA	86
15	iLive	USA	57
Total	Market Cap of Top 15		\$16,752

#### As of May, 2015

	•		
		Home	Market Cap.
	Company	Country	(\$MM)
1	Apple	USA	\$763,567
2	Google	USA	373,437
3	Alibaba	China	232,755
4	Facebook	USA	226,009
5	Amazon.com	USA	199,139
6	Tencent	China	190,110
7	eBay	USA	72,549
8	Baidu	China	71,581
9	Priceline Group	USA	62,645
10	Salesforce.com	USA	49,173
11	JD.com	China	47,711
12	Yahoo!	USA	40,808
13	Netflix	USA	37,700
14	LinkedIn	USA	24,718
15	Twitter	USA	23,965
Total	Market Cap of Top 15		\$2,415,867

Source: KPCB's Mary Meeker's 20th Annual Internet Trend Report





